



Customer Service  
Institute of Australia

# Ahmer Javed

has successfully completed  
**Certified Customer Service Leader**  
by the Customer Service Institute of Australia.

In recognition of this certification being awarded, the recipient has demonstrated a commitment to the Customer Service Institute of Australia's Standard of Professional Practice, Code of Ethics and Constitution.

A handwritten signature in black ink that reads 'Sam Blaxland'.

**Sam Blaxland**  
Executive Director

**Certificate ID:**  
649e684980cfe5bf9025396

